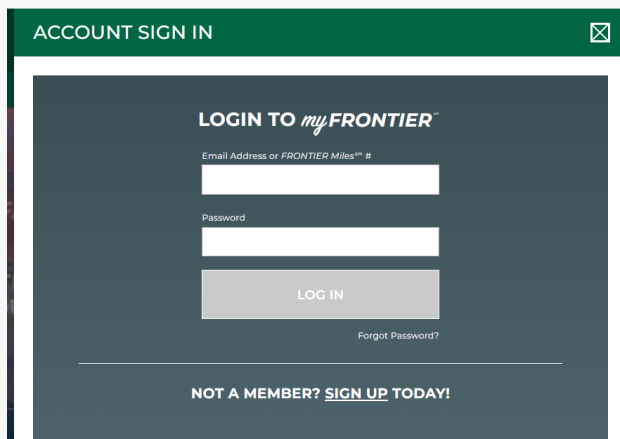
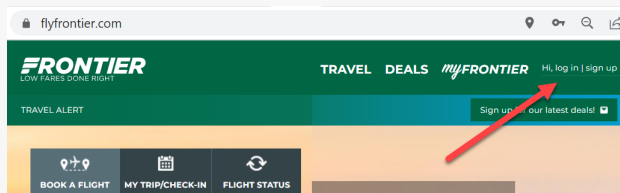


How do I request missing miles?

If travel was completed in the last 180 days, you may receive credit by logging into your account online and clicking the “Add Trips” button.

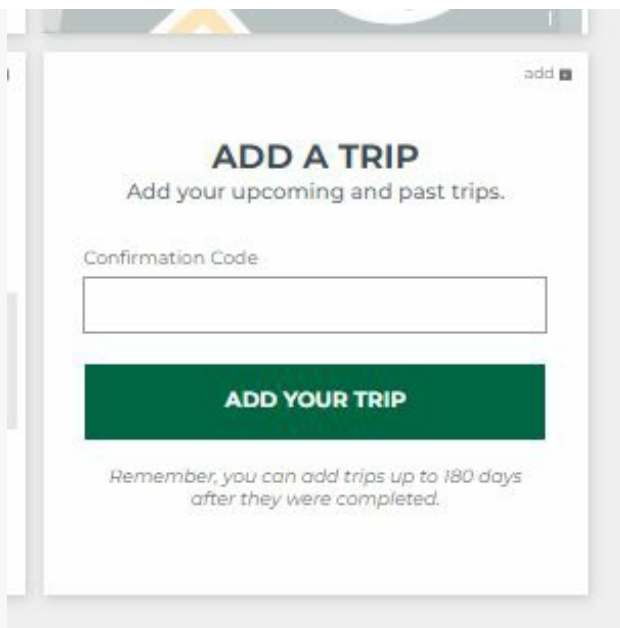
1. Check your *FRONTIER Miles* account online to be sure your recent flights were not posted. Please note that miles take 3 business days (72 hours) from date of travel to post to accounts.
2. Add your flight confirmation code in the “Add Trips” box. For instructions how to find this, follow the steps below.

1. Make sure you are logged into your *FRONTIER Miles* account before completing your booking.



Once logged in, scroll down until you see *myTrips*. You can find this about midway down your profile page on the right-hand side).

2. Under *myTrips* there is a **Add a Trip** box that will need your six-digit Frontier confirmation code. (You can find on either your paper or mobile boarding passes and confirmation email).

A screenshot of a mobile application interface for adding a trip. The form is titled "ADD A TRIP" in bold, with the subtitle "Add your upcoming and past trips." below it. There is a label "Confirmation Code" above a text input field. Below the input field is a green button with the text "ADD YOUR TRIP" in white. At the bottom of the form, there is a note: "Remember, you can add trips up to 180 days after they were completed." The form is set against a light gray background with a subtle pattern.

Provided the name on the ticket matches your *FRONTIER Miles* account, you will receive your miles in **24-48 business hours**.

Did you follow this process and still not receive credit? Please fill out this [Request Miles Credit form](#).

Keep in mind, travel older than 180 days is not eligible for mileage credit.